

HUGHES NETWORK SYSTEMS INFORMATION SHEET

SPIRAL 4 CONTRACT N00244-24-D-0006

Contract No. N00244-24-D-0006

Hughes Network Systems, LLC

Mailing address:

Hughes Network Systems, LLC

11717 Exploration Lane

Germantown, MD 20876

Cage Code: 3L0W2

UEI: G1PMX8473K14

NAICS Code: 517112

PSC: DG11

Billing Cycle: Invoices must be posted by the 10th of the month, within 10 days of end of billing cycle.

Website: <https://www.hughes.com/spiral4>

Primary Contact:

Enterprise Support Center

866-251-2797

spiral4@hughes.com

If you need to escalate an issue, call the number provided above. Identify yourself as part of the Spiral 4 program and give the necessary details for escalation to Hughes Program team.

Hughes phone downloading applications blocking capabilities:

Hughes has the ability to restrict the phone's ability to download applications. These restrictions are granular and can be activated for all the phones, a subset of the phones or at a Task Order level.

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General Contact Information

Contractor Web Address	https://www.hughes.com/spiral4
Support	Enterprise Support Center E-mail: spiral4@hughes.com Phone number : 1-866-251-2797
POC for 24/7 Contingency Communications	Enterprise Support Center 24 by 7 Phone number: 1-866-251-2797

Email Address: spiral4@hughes.com for submitting all RFQ's and RFPs at Task order level.

TASK ORDERS

Email Address for all Task Orders for Signature	spiral4@hughes.com
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CONTRACTS

Email Address for all Contract Modifications for Signature	spiral4@hughes.com
	Contractor Name – Hughes Network Systems